

## **Angell Crafted Creations Business Privacy Statement**

We collect personal information from our customers in the regular course of doing business. This brochure answers some of your most frequently asked questions, and lets you know exactly how we're protecting the information you entrust to us.

### **Sharing of Personal Information with Third Parties**

We do not share your personal information with any third parties.

### **What personal information do you collect about me?**

We collect the following information about you:

- Name
- Address
- Postal code
- Phone number
- Email address
- Payment card number
- Payment card expiry date
- Purchase history
- Product/service preferences
- Customer satisfaction info
- Opinions about products and services

***NOTE: Once a transaction is complete, we never keep any customer financial information on file except for the last four digits of a credit card number***

### **When you visit our web site, we also collect (for marketing purposes only):**

- information about your computer, including your IP address, the type of operating system and browser you use, and your computer's location
- what pages you visit on our site and what links you click on
- what other sites you've visited recently

### **How do you use this information?**

The main reasons we collect personal information from you are:

- Complaints
- Contests/Surveys
- Customer relationship management
- Customer service
- Delivery services
- Marketing
- Orders
- Returns
- To administer a loyalty program

- To complete a sale/transaction
- Warranties

If it's a necessary part of any of these transactions, we may disclose your information to another company. For example, when you apply for credit, we pass on your personal information to a credit reporting agency so we can complete a credit check. We also pass on your name and address to a courier company to complete a delivery.

***NOTE: Once a transaction is complete, we never keep any customer financial information on file except for the last four digits of a credit card number***

### **Use of Personal Information for Secondary Reasons**

We also may use your personal information for other, secondary reasons, including:

#### **To complete a sale/transaction**

- Name
- Address
- Postal code
- Phone number
- Email address
- Payment card number
- Payment card expiry date

#### **Marketing**

- Name
- Address
- Postal code
- Phone number
- Email address
- Purchase history
- Product/service preferences
- Customer satisfaction info
- Opinions about products and services

#### **Customer service**

- Name
- Address
- Postal code
- Phone number
- Email address
- Payment card number
- Payment card expiry date
- Purchase history
- Product/service preferences
- Customer satisfaction info

- Opinions about products and services

### **To administer a loyalty program**

- Name
- Address
- Postal code
- Phone number
- Email address
- Payment card number
- Payment card expiry date
- Purchase history
- Product/service preferences
- Customer satisfaction info

Opinions about products and services

### **Customer relationship management**

- Name
- Address
- Postal code
- Phone number
- Email address
- Customer satisfaction info
- Opinions about products and services

### **Contests/Surveys**

- Name
- Address
- Postal code
- Phone number
- Email address
- Customer satisfaction info
- Opinions about products and services

### **Delivery services**

- Name
- Address
- Postal code
- Phone number
- Email address
- Payment card number
- Payment card expiry date
- Purchase history
- Product/service preferences

## **Warranties**

- Name
- Address
- Postal code
- Phone number
- Email address
- Returns
- Name
- Address
- Postal code
- Phone number
- Email address
- Payment card number
- Payment card expiry date
- Purchase history
- Product/service preferences

## **Orders**

- Name
- Address
- Postal code
- Phone number
- Email address
- Payment card number
- Payment card expiry date
- Purchase history
- Product/service preferences

## **Complaints**

- Name
- Address
- Postal code
- Phone number
- Email address
- Customer satisfaction info
- Opinions about products and services

## **Because it may be useful in the future**

- Purchase history
- Product/service preferences

***NOTE: Once a transaction is complete, we never keep any customer financial information on file except for the last four digits of a credit card number***

### **Sharing of Personal Information with Third Parties**

We do not share your personal information with any third parties.

We will also disclose your personal information if we are required by law to do so.

If you have any questions or concerns about our privacy policies, please contact us at:

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Phone: 1 204 856 0644

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